



**The Chartered
Institute of Logistics
and Transport**

CERTIFICATE IN LOGISTICS AND TRANSPORT

WAREHOUSING

01-L3

NOVEMBER 2022

Note to Candidates

Candidates are advised to spend NOT more than 60 minutes in Section A and not more than 40 minutes on each question in Section B.

Instructions to Candidates

- Duration of examination: **2.30 hours**
- **Answer ALL Questions in Section A and any THREE questions in Section B**
- Questions may be answered in any order
- Allocation of marks is indicated along each question
- Credit will be given for citing relevant examples
- Write legibly

SECTION A: COMPULSORY

- a) Define the following terms
- | | |
|--------------------|------------------|
| i) 4PL | (2 marks) |
| ii) B2B | (2 marks) |
| iii) pilferage | (2 marks) |
| iv) Cycle counting | (2 marks) |
| iv) Buffer stock | (2 marks) |
- b) What are the objectives of stock/ inventory management? **(10 marks)**
- c) Give five reasons why inventory records may not be accurate in a warehouse.
(10 marks)
- d) Suggest and justify five ways of improving picking efficiency in a warehouse.
(10 marks)

SECTION B

Answer any THREE questions

Question 2

With reference to a company of your choice, explain the reverse logistics procedures that are practiced so that the supply chain remains functioning. **(20 marks)**

Question 2

Describe the four major warehousing processes and assess their importance to a successful warehousing operation. **(20 marks)**

Question 3

Warehouse management systems are the backbone of any successful warehousing operation. Discuss how **(20 marks)**

Question 4

Assess the importance of kitting and packaging in a warehousing operation

(20 marks)