



**The Chartered
Institute of Logistics
and Transport**

INTERNATIONAL CERTIFICATE IN LOGISTICS AND TRANSPORT

PASSENGER TRANSPORT OPERATIONS

03-L3

NOVEMBER 2022

Instructions to Candidates

- Duration of examination: **2.30 hours**
 - **Answer and any FOUR questions**
 - Questions may be answered in any order
 - Allocation of marks is indicated along each question
 - Credit will be given for citing relevant examples
 - Write legibly
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Question 1

A passenger wants to travel between two points. What factors will influence the passenger in terms of her/his modal choice? **(25 marks)**

Question 2

Evaluate measures that government can put in place to improve provision of urban public passenger transportation. **(25 marks)**

Question 3

Identify and write notes on various types of passenger fares citing merits and demerits of each. **(25 marks)**

Question 4

Examine why the use of private vehicles will remain popular in Zimbabwe for the foreseeable future. **(25 marks)**

Question 5

Evaluate any milestones registered to date in ZUPCO – NRZ commuter train initiative. **(25 marks)**