



**The Chartered
Institute of Logistics
and Transport**

INTERNATIONAL DIPLOMA IN LOGISTICS AND TRANSPORT

SOURCING & PROCUREMENT

DIP10

November 2022

Instructions to Candidates

- Duration of examination: **3 hours**
- **Answer any other 4 Questions**
- Questions may be answered in any order
- Allocation of marks is indicated along each question
- Credit will be given for citing relevant examples
- Write legibly

Question 1

You are the Chief Executive Officer who wishes to enter into a Service Level Agreement (SLA) with one of your suppliers. Examine the most essential elements that must be covered in the service level agreement. **(25 marks)**

Question 2

Ethical conduct remains very elusive in the field of procurement. Analyse how procurement managers can enforce proper ethical in house in your organisation. **(25 marks)**

Question 3

Differentiate between logistics and supply chain management.

(25 marks)

Question 4

Covid 19 pandemic created risks and or opportunities in supply chain operations. To what extent do you agree with this statement?

(25 marks)

Question 5

For a company of your choice, identify and write notes on the driving forces towards international sourcing.

(25 marks)