



**The Chartered  
Institute of Logistics  
and Transport**

## **INTERNATIONAL CERTIFICATE IN LOGISTICS AND TRANSPORT**

### **WAREHOUSING**

**01-L3**

**JUNE 2023**

#### **Note to Candidates**

Candidates are advised to spend NOT more than 60 minutes in Section A and not more than 30 minutes on each question in Section B.

#### **Instructions to Candidates**

- Duration of examination: **2.30 hours**
  - **Answer ALL Questions in Section A and any THREE questions in Section B**
  - Questions may be answered in any order.
  - Allocation of marks is indicated along each question.
  - Credit will be given for citing relevant examples.
  - Write legibly.
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#### **SECTION A**

a) Define the following terms:

- |     |              |                  |
|-----|--------------|------------------|
| i)  | Safety stock | <b>(2 marks)</b> |
| ii) | Outsourcing  | <b>(2 marks)</b> |

- iii) Bonded warehouse (2 marks)
- iv) FEFO (2 marks)
- iv) WMS (2 marks)

- b) Explain why good housekeeping is necessary for a successful warehouse operation. (10 marks)
- c) Explain the importance of RFID technology in a warehouse. (10 marks)
- d) List and explain the use of any five PPEs required in a warehouse. (10 marks)

## **SECTION B**

**Answer any THREE questions.**

### **QUESTION 1**

Explain the basic principles of order picking. (20 marks)

### **QUESTION 2**

'The concepts of e-commerce and online marketing have threatened the existence of physical warehouses. Discuss. (20 marks)

### **QUESTION 3**

- a) Define the term key performance indicator (KPI). (5 marks)
- b) Identify and discuss the key performance indicators in warehouse operations. (15 marks)

### **QUESTION 4**

Describe the factors that can be considered when choosing a warehouse location for fresh horticultural products. (20 marks)