



**The Chartered  
Institute of Logistics  
and Transport**

**INTERNATIONAL CERTIFICATE IN LOGISTICS AND TRANSPORT**

**PASSENGER TRANSPORT**

**05-L3**

**JUNE 2023**

**Note to Candidates**

Candidates are advised to spend NOT more than 40 minutes on each question.

**Instructions to Candidates**

- Duration of examination: **2.30 hours**
  - **Answer any FOUR questions**
  - Questions may be answered in any order.
  - Allocation of marks is indicated along each question.
  - Credit will be given for citing relevant examples.
  - Write legibly.
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**Question 1**

Explain why the use of small occupancy vehicles (SOV) is very popular in Zimbabwe. Suggest strategies to reduce their use. **(25 marks)**

**Question 2**

What are the key objectives of the National Transport Policy? To what extent have these objectives been achieved. **(25 marks)**

### **Question 3**

Identify the various types of passenger fares and discuss their merits and demerits. **(25 marks)**

### **Question 4**

Describe features of an ideal passenger transport interchange. **(25 marks)**

### **Question 5**

As a passenger transport manager, give a detailed account of how you would ensure that operations of your business are environmentally sustainable. **(25 marks)**