



**The Chartered
Institute of Logistics
and Transport**

INTERNATIONAL CERTIFICATE IN LOGISTICS AND TRANSPORT

PASSENGER TRANSPORT

03-L3

November 2023

Instructions to Candidates

- Duration of examination: **2.30 hours**
 - **Answer any FOUR questions**
 - Questions may be answered in any order.
 - Allocation of marks is indicated along each question.
 - Credit will be given for citing relevant examples.
 - Write legibly.
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QUESTION 1

Examine the most important factors to consider when choosing a passenger transport service from any operator. **(25 marks)**

QUESTION 2

What are the objectives of the National Transport Policy? To what extent have these objectives been achieved. **(25 marks)**

QUESTION 3

Identify the various types of passenger fares citing merits and demerits of each. **(25 marks)**

QUESTION 4

Explain the benefits that would arise to travelling public upon completion of Mbudzi Interchange.

(25 marks)

QUESTION 5

Explain in detail the difference between a terminal and an interchange.

(25 marks)