



**The Chartered
Institute of Logistics
and Transport**

INTERNATIONAL CERTIFICATE IN LOGISTICS AND TRANSPORT

SUPPLY CHAIN OPERATIONS

07-L3

Instructions to Candidates

- Duration of examination: **2.30 hours**
 - **Answer any FOUR questions.**
 - Questions may be answered in any order
 - Allocation of marks is indicated along each question
 - Credit will be given for citing relevant examples
 - Write legibly
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QUESTION 1

- a) State the seven operational processes in a supply chain. **(7 marks)**
- b) Name five parts of the operations and supply chain process. **(5 marks)**
- c) Write short notes on the main aspects of operations and supply chain. **(6 marks)**
- d) Define the term supply chain performance. **(7 marks)**

QUESTION 2

Differentiate between operations management and supply chain management. **(25 marks)**

QUESTION 3

- a) Examine the need for reverse movements in a supply chain. **(10 marks)**
- b) Describe the types of products that are moved upstream in a supply chain. **(15 marks)**

QUESTION 4

Explain the benefits of technology in supply chain management.

(25 marks)

QUESTION 5

Define the product life cycle and explain its concept with examples.

(25 marks)