



**The Chartered
Institute of Logistics
and Transport**

INTERNATIONAL DIPLOMA IN LOGISTICS AND TRANSPORT

MOVEMENT OF PEOPLE

DIP07

NOVEMBER 2023

Instructions to Candidates

- Duration of examination: **3 hours**
 - **Answer Question 1(Compulsory) and any other 3 Questions in Section B**
 - Questions may be answered in any order
 - Allocation of marks is indicated along each question
 - Credit will be given for citing relevant examples
 - Write legibly
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SECTION A

Police “Tame” Mushikashikas; over 20 thousand Arrested

OVER 20 000 arrests on pirate taxis (mushikashika) have been made during the on-going operation, “Tame the Traffic Jungle”.

This is according to ZRP reports on Friday.

According to the report, 1 919 arrests have been made on vehicles without route permits while 23 093 arrests have been made on illegal pirate taxis (mushikashika).

The report also stated that a total of 74 189 arrests have been effected during the on-going operation. According to the report 414 motorists have been arrested for reckless driving, while 5 386 people have been arrested for touting.

Meanwhile, 1 517 vehicles have been impounded for moving on the roads with no registration plates.

Source: Adapted from the Chronicle of 7 October 2023

QUESTION 1

- a) Assess how the taming of pirate taxes can help to retain normalcy in the country's roads. **(8 marks)**
- b) Is this operation sustainable in the long-term?. **(5 marks)**
- c) Discuss the impact of pirate taxis (mushikashika) to the passenger transport industry in urban settings in Zimbabwe. **(12 marks)**

SECTION B

Answer any THREE questions.

QUESTION 1

Discuss the synergistic effects that can be achieved through collaboration and coordination among different modes of passenger transport. (25 marks)

QUESTION 2

Write short notes on the following:

- a) Mobility index **(5 marks)**
- b) On – demand transport **(5 marks)**
- c) Subsidy **(5 marks)**
- d) Modal split **(5 marks)**
- e) Interchange **(5 marks)**

QUESTION 3

Discuss the challenges and solutions related to passenger logistics during peak travel seasons.

(25 marks)

QUESTION 4

Analyse the role of railways in long distance passenger transportation and its significance in regional connectivity. **(25 marks)**

QUESTION 5

In airports, check-in processes should be smooth while security should be guaranteed. Suggest ways in which smooth processes and security can both be enforced without inconveniencing the customer. **(25 marks)**