



**The Chartered
Institute of Logistics
and Transport**

INTERNATIONAL INTRODUCTORY CERTIFICATE IN LOGISTICS AND TRANSPORT

Introduction to Passenger Transport Services

November 2023

INTRO-02

Instructions to Candidates

- Duration of examination: **2.30 hours**
- **Answer ALL Questions in Section A and any THREE questions in Section B**
- Questions may be answered in any order.
- Allocation of marks is indicated along each question.
- Credit will be given for citing relevant examples.
- Write legibly.

SECTION A COMPLUSORY

QUESTION 1

- a) Explain the following terms :
- | | |
|-------------------------------|------------------|
| i. Mobility | (2 marks) |
| ii. Accessibility | (2 marks) |
| iii. Scheduled services | (2 marks) |
| iv. Non-scheduled services | (2 marks) |
| v. Demand Responsive Services | (2 marks) |
- b) List and briefly explain the components of a transport system common to all modes. **(10 marks)**
- c) List five factors that have given rise to international trips. **(5 marks)**
- d) List and briefly explain 6 important factors influencing choice of passenger transport. **(12 marks)**
- e) List 3 disadvantages of private transport. **(3 marks)**

SECTION B

Answer any THREE questions.

QUESTION 1

Examine Explain the key factors that influence travel behaviour in Zimbabwe. **(20 marks)**

QUESTION 2

Identify three categories of vulnerable groups and their special travel needs clearly stating how these can be catered for. **(20 marks)**

QUESTION 3

Discuss the risks that can be encountered when undertaking an international journey. How can these risks be minimised. **(20 marks)**

QUESTION 4

Describe the contribution of passenger transport to society. **(20 marks)**