



**The Chartered
Institute of Logistics
and Transport**

INTERNATIONAL INTRODUCTORY CERTIFICATE IN LOGISTICS AND TRANSPORT

INTRODUCTION TO LOGISTICS

INTRO-M1

Instructions to Candidates

- Duration of examination: **2.30 hours**
- **Answer ALL Questions in Section A and any THREE questions in Section B**
- Questions may be answered in any order
- Allocation of marks is indicated along each question
- Credit will be given for citing relevant examples
- Write legibly.

SECTION A

COMPLUSORY

QUESTION 1

- (a) What are the six rights of logistics. **(6 marks)**
- (b) List the importance of logistics. **(6 marks)**
- (c) By giving practical examples, define the following terms.
:
- (i) Inbound logistics **(4 marks)**
- (ii) Outbound logistics **(4 marks)**
- (iii) Reverse Logistics **(4 marks)**
- (d) Explain the following terms:
- (i) PESTLE **(7 marks)**
- (ii) SMART **(5 marks)**

(iii) SWOT

(4 marks)

SECTION B

Answer any THREE questions.

QUESTION 1

Explain in detail what a logistics company must do to ensure that the 6Rs of logistics are achieved in that organization. **(20 marks)**

QUESTION 2

Identify organizations that can be part of a logistics company's supply chain and their individual contribution to success of that company. **(20 marks)**

QUESTION 3

Explain in detail the concept of party logistics clearly bringing to the fore benefits that accrue to supply chains. **(20 marks)**

QUESTION 4

Logistics is the most important element in supply chain management. Discuss (20 marks) **(20 marks)**