



INTERNATIONAL CERTIFICATE IN LOGISTICS AND TRANSPORT

PASSENGER TRANSPORT 03-L3

NOVEMBER 2024 EXAMINATION

Note to Candidates

Candidates are advised to spend NOT more than 40 minutes on each question

Instructions to Candidates

- Duration of examination: **2.30 HOURS**
 - **Answer any FIVE questions**
 - Questions may be answered in any order.
 - Allocations of marks are indicated along each question.
 - Credit will be given for citing relevant examples.
 - Write legibly.
-

QUESTION 1

Explain how an operator of public transport services can efficiently predict demand for passenger transport. **(20 marks)**

QUESTION 2

Identify the costs associated with passenger transport and explain ways of managing them to attain business viability to the transport operator. **(20 marks)**

QUESTION 3

How important is it to enforce compliance on transport legislation? Demonstrate your understanding of at least four pieces of legislation that are enforced against passenger transport in Zimbabwe.

(20 marks)

QUESTION 4

Define and clearly explain at least four ways of managing the environmental impacts of transport in Zimbabwe.

(20 marks)

QUESTION 5

Explain your understanding of the Journey Stage Model when it comes to journey decision and “cycle of decline” in reference to transport development.

(20 marks)

QUESTION 6

Identify and explain the different types of fares that are applied in passenger transport.

(20 marks)