



**The Chartered
Institute of Logistics
and Transport**

INTERNATIONAL INTRODUCTORY CERTIFICATE IN LOGISTICS AND TRANSPORT

INTRODUCTION TO PASSENGER TRANSPORT SERVICES

INTRO-02

NOVEMBER EXAMINATION 2024

Instructions to Candidates

- Duration of examination: **2.30 hours**
 - **Answer Section A Question 1 (Compulsory) any THREE questions.**
 - Questions may be answered in any order.
 - Mark allocation is indicated along each question.
 - Credit will be given for citing relevant examples.
 - Write legibly.
-

QUESTION 1 Compulsory

40 marks

Explain the following terms:

- | | |
|--|-------------------|
| (a) Mobility | (2 marks) |
| (b) Accessibility | (2 marks) |
| (c) Scheduled services | (2 marks) |
| (d) Non-scheduled services | (2 marks) |
| (e) Demand Responsive Services | (2 marks) |
| (f) List and explain briefly the components of a transport system common to all modes. | (10 marks) |
| (h) List five factors that have given rise to international trips. | (5 marks) |

(i) List and explain briefly 6 important factors influencing choice of passenger transport

(12 marks)

(j) List 3 disadvantages of private transport.

(3 marks)

SECTION B

Answer any THREE questions.

QUESTION 2

Examine the key factors that influence travel behaviour in Zimbabwe.

(20 marks)

QUESTION 3

Identify three categories of vulnerable groups and their special travel needs clearly stating how these can be catered for.

(20 marks)

QUESTION 4

Explain the risks can be encountered when undertaking an international journey and how can these risks be minimised.

(20 marks)

QUESTION 5

Describe the contribution of passenger transport to society.

(20 marks)

QUESTION 6

Explain the impact of traffic congestion in towns and cities of Zimbabwe and how can this be addressed.

(20 marks)