



**The Chartered  
Institute of Logistics  
and Transport**

**INTERNATIONAL CERTIFICATE IN LOGISTICS AND TRANSPORT**

**PROCUREMENT**

**04-L3**

**SEPTEMBER SUPPLEMENTARY EXAMINATION 2024**

**Instructions to Candidates:**

- Duration of examination: **2.30 hours**
- **Answer any FOUR questions**
- Questions may be answered in any order.
- Allocation of marks is indicated along each question.
- Credit will be given for citing relevant examples.
- Write legibly.

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**Question 1**

- a) Define the term procurement. **(5 marks)**
- b) Outline five key functions of a procurement manager. **(10 marks)**
- c) List and describe 5 attributes of a good procurement manager. **(10 marks)**

**Question 2**

Explain the difference between centralised and decentralised procurement. **(25 marks)**

**Question 3**

Identify and describe the benefits and challenges associated with e-procurement for a Zimbabwe-based company of your choice. **(25 marks)**

**Question 4**

List and describe the steps followed in the procurement process of an organisation of your choice. **(25 marks)**

### **Question 5**

Discuss the concept of supplier relationship management and its impact to organisational performance. **(25 marks)**

### **Question 6**

Discuss the ethical considerations which must be upheld by procurement officers both in professional and personal settings. **(25 marks)**