



**The Chartered  
Institute of Logistics  
and Transport**

**INTERNATIONAL DIPLOMA IN LOGISTICS AND TRANSPORT**

**SUPPLY CHAIN MANAGEMENT**

**DIP02**

**SEPTEMBER SUPPLEMENTARY EXAMINATION 2024**

**Instructions to Candidates**

- Duration of examination: **3 hours**
- **Answer FIVE questions.**
- Questions may be answered in any order.
- Allocation of marks is indicated along each question.
- Credit will be given for citing relevant examples.
- Write legibly.

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**Question 1**

You have been assigned to design a supply chain concept for the clothing industry within Zimbabwe. What are the key strategic decisions you are to proffer to the industry for them to remain viable and competitive despite the increase in secondhand clothes flooding the market?

**(20 marks)**

**Question 2**

The market survey shows that Toyota has proven to be the brand of choice for the locals. What are the supply chain strategies you can suggest to the motor industry suppliers to reduce the lead time and lower costs to enhance the customers' satisfaction index.

### **Question 3**

What is your understanding when it comes to Materials Requirement Planning (MRP1) and how it is linked to the other parts of the organization's production activities. **(20 marks)**

### **Question 4**

Define how local companies can embrace information technology in their supply chain processes to boost their competitiveness in the export market. **(20 marks)**

### **Question 5**

You are assigned to review the supply chain management of Air Zimbabwe. What would you suggest for the management to balance efficiency and responsiveness in their supply chain operations. **(20 marks)**

### **Question 6**

How important are the Key Performance Indicators (KPIs) in the supply chain management of a SME in Zimbabwe. **(20 marks)**