

INTERNATIONAL CERTIFICATE IN LOGISTICS AND TRANSPORT FREIGHT TRANSPORT OPERATIONS

05-L3

JUNE 2025 EXAMINATION

Note to Candidates

Candidates are advised to spend no more than 60 minutes in Section A and no more than 40 minutes on each question in Section B.

Instructions to Candidates

- Duration of examination: 2.30 HOURS.
- Answer Question 1(Compulsory) and any 3 Questions in Section B.
- Start answering each main question on a new page.
- Mark allocation is indicated along each question.
- Credit will be given for citing relevant examples.
- Write legibly.

SECTION A

COMPLUSORY

(40 marks)

MINI CASE STUDY

'Small and Medium freight Enterprises in Zimbabwe are exposed to higher rate of failure at early stages than larger established organisations due to a number of drawbacks. Understanding the pitfalls of small and medium freight transport operators can help a potential business person to mitigate the mortality of the businesses'.

- a) Explain the common reasons why small and medium freight operators fail in Zimbabwe.
 (10 marks)
- b) Suggest five prudent ways to avoid these pitfalls.

(5 marks)

- c) Discuss major advantages and disadvantages of operating small and medium freight enterprises. (10 marks)
- d) In what ways does small and medium freight transport facilitate trade growth in Zimbabwe. (15 marks)

SECTION B (60 marks)

Answer any THREE questions

QUESTION 2

Citing practical examples, explain clearly the measures the Government should implement to lower pollution levels in the freight logistics industry. (20 marks)

QUESTION 3

Discuss the five main planning areas that should be considered when establishing a new freight transport operation in Zimbabwe. (20 marks)

QUESTION 4

- More formally, main decisions made at the tactical level concern the following issues:
 - i. Service selection
 - ii. Traffic distribution
 - iii. Terminal policies

Briefly discuss the activities at each of the above decisions. (14 marks)

b) Highlight three levels of planning in a typical freight operations environment. (6 marks)

QUESTION 5

a) Using clear examples, distinguish between;

i.	Warehousing and Storage.	(2 marks)
ii.	Total fixed and Total variable costs	(2 marks)
iii.	Imports and Exports	(2 marks)
iv.	Insurance and Assurance	(2 marks)

b) Explain the role of modern technology in freight transport. (12 marks)

QUESTION 6

- a) Give five reasons why freight transport has become a vital part of the economy. (16 marks)
- b) Name four advantages of Freight transport being outsourced. (4 marks)