



INTERNATIONAL DIPLOMA IN LOGISTICS AND TRANSPORT
SUSTAINABLE SUPPLY CHAINS, DIGITALISATION AND LOGISTICS
IT SKILLS, COMMUNICATIONS, & ACADEMIC WRITING
ICA01

JUNE 2025 EXAMINATION

Instructions to Candidates:

- Duration of examination: **3 Hours**.
- Answer **FIVE** questions.
- Questions may be answered in any order.
- Mark allocation is indicated along each question.
- Credit will be given for citing relevant examples.
- Write legibly.

QUESTION 1

Explain the importance of mastering communication for dispatchers in a sustainable supply chain management. **(20 marks)**

QUESTION 2

Describe the role of digital literacy in Sustainable Supply Chain Management. **(20 marks)**

QUESTION 3

Critically examine how negotiation and conflict resolution can help a supply chain professional in his/her your work. **(20 marks)**

QUESTION 4

Analyse the current state of gender equality in Technical and Vocational Education and Training (TVET) related to logistics and supply chains.

(20 marks)

QUESTION 5

Discuss the impact of communication on stakeholder engagement and partnership building.

(20 marks)

QUESTION 6

Explain in detail the best practices for citing sources in a literature review.

(20 marks)