INTERNATIONAL INTRODUCTORY CERTIFICATE IN LOGISTICS AND TRANSPORT

INTRODUCTION TO PLANNING & OPERATING PASSENGER TRANSPORT

INTRO-06

JUNE 2025 EXAMINATION

Instructions to Candidates

- Duration of examination: **2.30 hours**
- **Answer any FIVE questions.**
- Questions may be answered in any order.
- Mark allocation is indicated along each question.
- Credit will be given for citing relevant examples.
- Write legibly.

QUESTION 1

(a)   Name the restraints experienced on route planning.   **(5 marks)**

(b)   Name and describe the two types of service contracts awarded following a competitive bidding between potential operators for a service.   **(10 marks)**

(c)   List down any five different types of passenger services.   **(5 marks)**

QUESTION 2

Write brief notes on each of the different types of passengers listed in question one (1 c) above**.**   **(20 marks)**

QUESTION 3

a) Name the opportunities and threats that are associated with passenger transport.   **(5 marks)**

b) Differentiate between predictable and non-time reliant in passenger transport.
(10 marks)

c) List down five transport enforcement bodies. **(5 marks)**

QUESTION 4

(a) Give examples and write brief notes on:

(i) variable costs
(ii) Semi variable costs
(iii) Fixed costs and
(iv) Budget **(12 marks)**

(b) Name the key points to note for the success of Park & Ride at the planning stage.
(8 marks)

QUESTION 5

(a) Explain the guidelines for the scheduling of a passenger transport service. **(4 marks)**

(b) What features are required at:

i. A terminal point
ii. An interchange **(6 marks)**

(c) Travel sales are mostly undertaken as follows: Payment at the point of travel and Payment in advance.

Name two travel sales under payment at the point of travel and four travel sales under payment in advance **(6 marks)**

(d) Suggest considerations that passenger transport operators should always be aware of to help them comply with regulations. **(6 marks)**

QUESTION 6

Explain the different systems that are used to track vehicles. Your answer should include the benefits of using these systems. **(20 marks)**