



The Chartered
Institute of Logistics
and Transport

INTERNATIONAL CERTIFICATE IN LOGISTICS AND TRANSPORT

PASSENGER TRANSPORT OPERATIONS

08-L3

NOVEMBER 2025 EXAMINATION

Note to Candidates

Candidates are advised to spend NOT more than 40 minutes on each question

Instructions to Candidates

- Duration of examination: **2.30 hours**
- **Answer FIVE questions**
- Questions may be answered in any order.
- Allocations of marks are indicated along each question.
- Credit will be given for citing relevant examples.
- Write legibly.
- Start each question on a new page.

QUESTION 1

Identify some of the strategies that a passenger transport company can employ to improve the efficient use of resources.

(20 marks)

QUESTION 2

What is the role of passenger transport in society and the environment. **(20 marks)**

QUESTION 3

Identify a passenger transport company of your choice, list and explain the sources of funding and operational costs that are likely met in their operations.

(20 marks)

QUESTION 4

Unpack why is it crucial to regulate and enforce laws in a passenger transport fraternity in Zimbabwe.

(20 marks)

QUESTION 5

Identify the types of passenger transport regulations which can apply across different modes of transport.

(20 marks)

QUESTION 6

Describe the importance of transport planning in passenger transport industry.

(20 marks)